

Date: 19<sup>th</sup> December 2018

## PRESS RELEASE

### COMPLETION OF ONLINE LICENSING SYSTEM UPGRADE

In the past weeks, processing of petroleum business licenses has been slow due to a system upgrade on the Commission's licensing system. The upgrade was part of ERC's commitment to provide the Commission's licensees with efficient licensing services. However, all challenges arising from the upgrade have successfully been resolved and the Commission commits to process all pending applications by 21 December 2018.

Our new system will guarantee more features and functionalities in our licensees' experience

We apologize for any inconvenience that might have been caused by the upgrade and sincerely thank all ERC licensees for their support and patience during the upgrade.

The Commission wishes to assure its licensees and members of the public of continued efficient service delivery.

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