

QUALITY POLICY

Date: 28th September, 2017

"The Energy Regulatory Commission is committed to providing quality regulatory services for the energy sector in Kenya that comply with international standards, statutory requirements, the needs and expectations of its stakeholders as well as requirements for Quality Managements Systems as set out in ISO 9001:2015.

We aim to achieve this by:-

- a) Understanding our Stakeholders needs and expectations.
- b) Ensuring there is a competent team of employees.
- c) Providing resources required to meet or exceed our stakeholders' expectations.
- d) Ensuring that quality objectives are established and reviewed annually.
- e) Ensuring that the quality policy is communicated, understood and applied within the organization.
- f) Ensuring improvement of the Quality management System.

This Quality Policy will be reviewed periodically to ensure that it reflects the priorities of our Customers and other Stakeholders and the changing QMS principles."

Approved By



Robert Pavel Oimeke
Director General